

Summary of RACV Service Offerings:

As detailed in the RACV Emergency Roadside Assistance Terms and Conditions displayed on their web site on September 2, 2016

Product Entitlements	Total Care \$225 pa	Extra Care \$165 pa	Roadside Care \$134 pa
Emergency Roadside Assistance			
Service Calls per year	Unlimited	12	8
7 x 24 cover	Australia Wide	Australia Wide	Australia Wide
Phone Number to Call	1800 333 300	1800 333 300	13 11 11
Towing - Metro	100 km	60 km	20 km
Towing - Country	100 km OR to the attending RACV Service Centre	60 km OR to the attending RACV Service Centre	ONLY to the attending RACV Service Centre
Free Fuel (max 5 Lt)	Yes	Yes	Yes
Minor parts assistance	\$33	\$33	no
Caravan/Trailer Assist	Yes	Yes	no
Vehicles covered	Nominated vehicle plus any THREE others (operated by the member) in any one year	Only the nominated vehicle	Only the nominated vehicle
General Extended Benefits			
Locksmith	\$300	\$250	\$150
Special Towing Equipment	\$250	\$220	no
Trailer Hire			
Accident - ONLY if the vehicle is insured with RACV	\$100 for: Taxi Fares Alternative Transport	no	no
Additional Benefits UNDER 100 Km from home			
	Up to \$250 per call for: <ul style="list-style-type: none"> • Taxi (3x\$80) • Alternative Transport • Courier 	Up to \$180 per call for: <ul style="list-style-type: none"> • Taxi (3x\$60) • Alternative Transport • Courier 	Up to \$50 per call for: <ul style="list-style-type: none"> • Taxi (1x\$50) • Alternative Transport • Courier
Additional Benefits OVER 100 Km from home			
	Up to \$2,400 per call for: <ul style="list-style-type: none"> • Taxi (3x\$80) • Rental Vehicle • Alternative Transport • Accommodation • Vehicle Transportation: If cannot be repaired within 3 days you have option of having vehicle transported to a destination OF YOUR CHOICE anywhere within Australia 	Up to \$1,400 per call for: <ul style="list-style-type: none"> • Taxi (3x\$60) • Rental Vehicle • Alternative Transport • Accommodation • Vehicle Transportation: If cannot be repaired within 6 days you have option of having vehicle transported to a destination OF YOUR CHOICE anywhere within Australia 	Up to \$750 per call for: <ul style="list-style-type: none"> • Taxi (1x\$50) • Rental Vehicle • Alternative Transport • Accommodation • No Vehicle Transportation beyond initial towing to the attending RACV Service centre
Medical Related Transport – relates to non-vehicle related injury or illness. Covers driver and accompanying family members	\$1,000 Transport Accommodation	no	no
Personal Benefits			
Cover for your travel party	Yes	no	no
Personal Cover (while driving ANY eligible vehicle)	Yes	no	no
Legal Assistance	\$330	no	no
Personal effects & clothing	\$275	no	no
Fatal Injury Benefit	\$10,000	no	no
RACV Bicycle Assist	Yes	no	no
RACV Wheelchair and disabled scooter assist	Yes	no	no
EXCLUSIONS			
Motor Cycles	Emergency roadside assistance restricted to fuel and towing		
All Vehicles	<ul style="list-style-type: none"> • Any vehicle participating in ANY trial, race or other activities of a like nature. • Vehicles involved in an accident or that have impact damage • Vehicles NOT on roads trafficable by a normal 2 wheel drive vehicle. • Vehicles that are un-roadworthy in the opinion of the attending service provider • Commercial vehicles including taxis 		
LIMITS			
Rental Vehicles	\$88 per day		
Accommodation	\$110 per day		
Total entitlement of Benefits per year, excluding Emergency Roadside Assistance	\$15,000	\$10,000	\$5,000

This IS NOT a RACV publication. You should visit the RACV web site and get AND READ their full terms and conditions applicable to Emergency Roadside Assistance.